

Cancellation Policy



Derm Evolve Esthetics is passionate about providing a personalized and pleasant experience to all clients. When you book your appointment, the time is reserved exclusively for you. Should you need to cancel or reschedule your appointment, it is asked that you contact me at least 24 hours in advance so there is an opportunity to reschedule another client or schedule a client in waiting.

- Derm Evolve Esthetics prides itself on high quality service, which includes on-time appointments and providing efficient, one-on-one sessions and sanitation after EVERY client leaves the room. Timing is very important as not to infringe upon another client's appointment.
- It is understood that things come up on occasions. Please contact me if you will be more than 5 minutes late. I will do my best to accommodate your appointment. However, you may receive a shortened service(s) at 100% of the original service(s) price, or be asked to reschedule and charged a fee of 50% if there is not enough time. After 15 minutes, you will be considered a “No Show” and will be charged accordingly.
- Cancellations & reschedules that occur on the day of your appointment (or less than 24 hours to your appointment) will be charged a fee of 50% of the service(s) scheduled.
- Clients that fail to show or miss the appointment will be charged a “No Show” fee, which is 100% of the original cost of the scheduled service(s).
- Cancellation and “No Show” fees will be charged to the credit card on file. Once this charge is completed, you may then schedule a new appointment at Derm Evolve Esthetics. If the card declines, a hold will be put on your profile in the system.
- In the rare circumstance that clients have a history with 2 “No Shows” or excessive reoccurring rescheduling/cancellations, they will no longer be able to book appointments.
- ALL FEES must be paid before booking a new appointment.
- By having a card on file and reading and understanding the policy, you are giving Derm Evolve Esthetics permission to charge your card in the event of being late, a cancellation, and/or a “No Show”.

Thank you for your understanding. I appreciate your business and time, and I look forward to my time with you!